

## **REFUGEE CASEWORK AND FAMILY REUNION TRAVEL ASSISTANCE FOR UKRAINIAN REFUGEES IN YORKSHIRE & HUMBER REGION**

The British Red Cross (BRC) has a newly established Refugee Support Ukraine Project to provide casework support to refugees from Ukraine who are staying in the Yorkshire and Humber area to help them to access essential services and integrate in their local communities. We also provide the refugees with family reunion travel assistance to help them bring their family member(s) who hold relevant UK visa to join them in the UK.

We support the refugees by:

- providing general information and casework support to help address their practical and integration needs.
- providing family reunion travel assistance related casework including by buying flight ticket for the family member(s), assist with their departure from the countries neighbouring Ukraine through our partners such as the International Organisation for Migration (IOM), and providing the family with post-arrival casework and support their integration needs in the UK.
- provide short-term emergency provisions to destitute refugees who are waiting for their financial payments from the DWP and whenever possible mobile SIM cards.
- providing emotional support and one-to-one information session on the refugee journey to help them understand their rights and entitlements; and referrals for specialist support as needed.
- Referring and signpost them to integration and orientation activities and volunteering opportunities.

We receive referrals from across the board of anyone from Ukraine who seeks advice and casework including from those not under visa scheme. Our project will complement the support provided locally by other charities, community organisations, and the statutory organisations.

For referrals to and further information about our project please contact our main office in Leeds on **0113 2015267**, or email us at [refugeesupportwy@redcross.org.uk](mailto:refugeesupportwy@redcross.org.uk)