Level 2 Certificate in Principles of Customer Service - Online

Provided / Operated by:

Doncaster College

Good customer service is crucial for any business. 96% of unhappy customers don't ever complain - instead, 91% of them simply leave and never come back. This shows that providing good customer service and handling any issues in a professional and courteous manner is essential for a business's success. If you work in customer service, this level 2 customer service course can help you improve your skills and make sure every customer has a great experience....

Opportunity Address:
This is an Online Opportunity

Contact Details:
Phone: 0800 358 7575
Email: dcinfocentre@don.ac.uk

Childcare:
No

Children allowed:
No

Costs:
Paid

Opportunity Duration:
21 weeks