

Level 2 Certificate in Principles of Customer Service – Online

Provided / Operated by:

Doncaster College

Good customer service is crucial for any business. 96% of unhappy customers don't ever complain – instead, 91% of them simply leave and never come back. This shows that providing good customer service and handling any issues in a professional and courteous manner is essential for a business's success. If you work in customer service, this level 2 customer service course can help you improve your skills and make sure every customer has a great experience....

 Course Address:

This is an Online Course

 Costs:

Paid

 Contact Details:

Phone: 0800 358 7575

Email: dcinfocentre@don.ac.uk

 Course Duration:

21 weeks

 Childcare:

No

 Children allowed:

No